GUIZHOU TYRE CO. LTD. / GUIZHOU TYRE I/E CO., LTD ADJUSTMENT FORM

CLAIM DATE:

Claim #:

	DO NOT WRITE IN SPACE BELOW	**IMPORTANT**
CUSTOMER NAME		Please Mail claims to:
STREET ADDRESS		**North American Commercial Tire Resources Inc.**
CITY, STATE (PROVINCE) & ZIP (POSTAL CODE)		1441 South Main St.
		North Canton, Ohio 44720
		Please refer to back of form for specific instructions

I/We hereby certify that the merchandise described below was not involved in any accident involving personal injury or property damage other than damage to such merchandise, that such merchandise is free and clear of all liens and that I/We will save the Tyre Manufacturer harmless from any claims or loss resulting from liens on the aforesaid merchandise.

SHEET-1

QTY	SIZE/PLY/MODEL	BRAND	SERIAL NUMBER OR DOT NUMBER	COND. CODE	TREAD DEPTH 32nds	ORIG TREAD DEPTH 32NDS	ADJ. DATE	PRICE ISSUE	PRICE	% OF ADJUST	CREDIT AMOUNT	SELLING DEALER
									Total Credit:			

I hereby certify that I have made the adjustments listed above and that the selling dealer has accepted them.

Inspected By: _____ Date: _____

Approved By: _____ Date: _____

Enduser's Signature: _____ Date: _____

CLAIM DATE:

QUESTIONAIRE FOR CLAIMED TYRES

Must be filled out for all OTR tires being claimed for warranty.

SHEET-2

ITEM	TYRE SIZE	SERIAL No.	VEHICLE STYLE	MOUNTING POSITION ON VEHICLE	WORKING CONDITON	WORKING LOADING	MAX SPEED (km/h)	WORKING TIME (hours)	DEFECTION DESCRIPTION
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									

CLAIM INSTRUCTIONS:

1. TYRE PREPARATION:
   - Circle the reason for adjustment on the tyre.
   - Clearly write the adjustment date and the sequential item number on the tyre sidewall. (I.e. 01/26/00-1) **This is your claim number.**
   - Photograph the tyre capturing the adjustable condition and claim number.
   - Write the claim number on the photograph.
   - Remove the serial number with a defacing tool and staple it to the photograph.

2. **CLAIM FORM PREPARATION: (VERY IMPORTANT)**
   - **Completely fill in all dealer information.**
   - **Enter the tyre brand and model. (I.e.: advance superior, advance earthmover, etc.)**
   - **Enter the tyre size and ply rating. (i.e.: 10.00-20/12)**
   - **Enter the complete serial number. (i.e.: 4E2jTRS 148)**
   - **Enter the condition code. (i.e.: 102) If there is not a condition code listed for the problem, use the next item line to describe it.**
   - **Enter the remaining tread depth (3 points equal circumference) . (i.e.: 10)**
   - **Enter the date the tyre was adjusted. (ie:2/12/00)**
   - **Enter the selling dealer's name and address.**
   - **Sign and date the form.**
   - **Take 6 pictures clearly showing:**

   A. Sidewall (showing brand and size)
   B. Pattern
   C. Serial Number
   D. Defects
   E. Defects (different angle)
   F. Tread

   See following page of sample pictures. (Appendix 1)
   - **Enclose the original form, photographs, and serial codes cut in a large envelope and mail to Guizhou Tyre I/E Co., LTD..**

3. PLEASE MAKE SURE THE DOCUMENTS PROVIDED ARE COMPLETE IN ORDER TO MAKE A QUICK SETTLEMENT OF YOUR CLAIM.

4. CLAIMS WITH INCOMPLTE DOCUMENTS ARE NOT ACCEPTABLE.

5. HOW TO MEASURE TYRE ABRASION
   - The degree of tyre abrasion can be determined by comparing the groove depth of the used tyre with that of a new tyre. The difference will indicate the rate of wearing. The method for measuring a decrease in tyre weight to determine the degree of abrasion is not generally used.

- Positions for Measuring Groove Depth: When grooves run in a circumferential direction, the depth should be measured at the deepest points of all grooves across the tread pattern, and the mean tread depth calculated. This method is applicable to rib-shaped patterns.(See Appendix 2, picture (A))
- When grooves run in slantwise, or lateral directions, the position for measuring should be at a point approximately one-fourth the width of the crown section from the crown center. This method is applicable to lug-shaped patterns . (See Appendix 2, picture (B),(C))

- Method for Measuring Groove Depth: A depth gauge is used to measure the depths of given grooves. (See Appendix 3)

6.CONDITION CODES: **N.B. The condition descriptions listed below are not all the manufacturing defectives**

SHEET-3

COND. CODE	CONDITION DESCRIPTION	COND. CODE	CONDITION DESCRIPTION	COND. CODE	CONDITION DESCRIPTION	COND. CODE	CONDITION DESCRIPTION
101	Cracking	102	Separation	103	New defective	104	Loose shoulder
105	Open splice	106	Out of round or ride disturbance	107	Groove cracking	108	Air leak
109	Chipping	110	Chunking	111	Others		

(If there is not a condition code listed for the problem, use the next item line to describe it.)