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MARKETING BULLETIN

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Freight Damage Procedures
Samson and Advance Tires

Shipments from Domestic CSMT Warehouses.

- Upon delivery you **MUST** immediately inspect tires for damage.
- If you notice damage you **MUST** point the damage out to the delivering trucker and sign the delivery paperwork that tire freight damage has been identified.
- Identify the number and size of damage tires on the delivery paperwork.
- Do not let trucker leave without giving you a copy of the paperwork that indicates you have received and signed for damage tire or tires.
- Take pictures showing the damage area, size, tread and serial number of the damaged tire or tires.
- Damage freight claims can **ONLY** then be processed by NACTR once we get a copy of the delivery paperwork showing damage tires have been received and pictures of the damage.